**Canada Specialized Knowledge Questionnaire**

* In order to evidence “specialized knowledge”, the applicant must be able to clearly articulate the following:
* Cognizant tools, software, framework, platform, process, and methodology
* Cognizant customized solutions
* Relation between Cognizant and client developed product; Why Cognizant knowledge is required for this product creation/solution
* Knowledge of third party tools and technology is not considered specialized.
* Generic proprietary tools/technologies shall not be considered as niche
* There must be sufficient information to set the applicant apart from his/her peer to claim their specialization to be niche
* Skill in implementing an off-the-shelf product would not, by itself, meet the standard of specialized knowledge; unless, for example, the product is new or being highly customized to the point of being a “new” product. In other words, an ICT applicant is more likely to have truly specialized knowledge if they directly contribute to the (re)development of a product, rather than to the implementation of a pre-existing product.
* Proposed Project details with very specific job duties.
* How have the applicant been instrumental in the development or customization of tools?
* How is the applicant’s knowledge higher or more advanced than colleagues with more experience or who have been working longer for the company?
* How is applicant’s knowledge crucial to the project and different than available in the Canadian workforce?
* How applicant’s proprietary knowledge is critical to the Canadian branch and that a significant disruption of business would occur without your expertise.

**Section A: Associate Specialized Knowledge**

**List out all the Cognizant tools/technologies/ framework/ Methodologies that you have used since joining Cognizant with description on each. Tools mentioned in Section A should be included but not exclusive to Section C. You can mention tools in Section A that you may have used for previous projects as well as current and proposed projects.**

**\*\*\*Do not use third party/client tools that are not unless they are customized by Cognizant or by you.  For example, HCM is a Peoplesoft application/tool/module that is customized by Cognizant. Another company’s Peoplesoft will not look or work exactly like our portal.\*\*\***

|  |  |
| --- | --- |
| **Associate Specialized Knowledge** | |
| **Tool Name and**  **Tool Description** | **Your Knowledge and Contribution towards the tool. (Let us know if you were part of design/ development/ automation and customization of these tools/ technologies in 6-8 lines)** |
| **Cognizant’s TriZetto Healthcare Product Facets**: Facets is a powerful enterprise-wide administrative system that supports the multiple lines of business and complex product offerings that health plans need to be successful. A complete set of integrated applications allows customers to select what they need from modular components to match them precisely to their needs. Facets also offers deeply integrated HIPAA compliance, e-business platforms, workflow process automation, alternate pricing, and consumer-driven functionality to address the wide scope of customers' business needs.  Facets provides a comprehensive, enterprise-wide administrative solution to support multiple lines of business and complex product offerings customers need to run a successful health plan. Facets is a modular system, allowing customers to use Facets base components, or modules, and optionally select additional components to meet their key business needs.  The Facets Core Administration platform, trusted by more than 75 healthcare organizations, consists of a rich set of modules that allow payer organizations to meet their business requirements while positioning them for growth and change. With scalability to meet the transaction needs of the largest healthcare plans, Facets addresses the needs of Commercial Group, Individual, Consumer-Directed, Managed Medicaid, Medicare Advantage and, Part D, Disability and Specialty health plans. In addition to its core modules, Facets includes an entire ecosystem of Cognizant’s TriZetto Healthcare Products and third-party applications that extend its features and functions.  With Facets, payers can meet the demands of the consumer-driven market by:   * Enabling next-generation services * Achieving new levels of performance, efficiency and productivity * Reducing overall administrative costs * Improving the member experience * Keeping pace with continually changing compliance mandates | As part of Facets system implementation team, Mrs. Anupriya was a critical team member of legacy system data migration and build solutions to migrate data from legacy sources systems into FACETS for various subject areas such as commercial health plan using billing, claims, finance, membership, commission etc. data. She exclusively designed and developed interfaces between Facets and external systems and trading partners to exchange healthcare business transactional data from/to Facets System. |
| **Cognizant’s Facets Extension Framework:** A Facets extension framework is platform that is created to support the development of custom applications that may be launched from within Facets and that has the ability to exchange data with Facets. The use of extensions allows for a flexible approach to enable customers to satisfy functional requirements that are very specific to their business situation and support a more seamless integration with other systems within the customer's environment. This further helps our customers to develop features that are extensible to Facets out of the box features.  Facets allows for the use of extensions in all layers of the system, including the interactive product, the services layer and batch processing. Extensions can be created by customers through the use of any environment that supports the architecture of the extension type. For example, extensions based on an exit services application type of XCOM can be written in Microsoft Visual C#, Microsoft Visual Basic.NET, C/C++, or any other language that supports the Microsoft Component Object Model (COM).  Facets applications and functional areas trigger exit timing points that customers can use to extend Facets functionality. These exit timing points can be User, System, Application Framework or Application Specific.  Facets Extension framework consists of several supplied exit services applications. The exit services applications provide the capability to execute methods in non-Facets COM components at preset timings in the Facets online, batch and component service processes. It also provides the capability to execute stored procedures and SQL statements in the Facets batch and online processes. With this functionality, customers can write their own COM extensions or SQL commands for getting data from the Facets application and/or returning data to Facets. | Mrs. Anupriya uses her specialized knowledge on Workflows, FXI and Facets Extensions framework using Microsoft Visual C#, Microsoft Visual Basic.NET both XCOM and embedded extensions to build Premium Refund custom extension in Facets.  Premium Refund process is a custom extension based on workflow, C#.Net and FXI to request, reject and approve premium refunds. It simplifies the premium refund process and helps customer service team to accelerates the response time with minimal risk of payment issues.  Mrs. Anupriya developed custom proprietary solution using Facets Extension Framework to ensure that all premium refunds that needs to be performed in current rolling period should have been requested automatically. A separate process and approval front end screen have also been developed using facets workflow FXIs(Facets Extended Integration) to manage automated approvals and audit of these refunds.  For scenarios, when refunds are posted incorrectly, Mrs. Anupriya had worked persistently by creating solution architecture, functional design and baselined the process from its scratch and successfully modified the extension framework to add a new front-end screen for reversal and correction of these transaction amounts. |
| **Cognizant’s TriZetto HIPAA Gateway and Trading Partner Management:** In August 1996, the federal Health Insurance Portability and Accountability Act (HIPAA)was enacted. HIPAA required national standards for electronic healthcare data transactions and the code sets used by covered entities in those transactions. HIPAA defines covered entities as health plans, clearinghouses and providers who choose to transact business using electronic transactions. Additional legislation covers privacy, security and national unique identifiers.  To meet HIPAA requirements, healthcare plans, clearinghouses and providers must support the mandated electronic standards for specific healthcare business functions they conduct. Many healthcare administration systems already on the market do not currently provide for the transmission and storage of the necessary data, or may not be enabled for Electronic Data Interchange (EDI) transactions. Cognizant’s Trizetto HIPAA Gateway provides covered entities with the necessary systems technology to help them comply with the requirements mandated by HIPAA.  The Administrative Simplification subsection of HIPAA mandates development and use of the following:   * National standards for electronic healthcare data transactions (EDI) * Standards for code sets used in EDI transactions * National Standard Identifiers * Security and privacy standards to assure the safety and confidentiality of health care   TriZetto HIPAA Gateway is Cognizant’s proprietary tool that incorporates the components and functionality necessary to receive, route, and store EDI transaction sets. Whether processed in either batch or real-time modes, EDI transactions originate with a source external to the HIPAA Gateway and are forwarded to an external destination. Depending on the specific EDI transaction, the transaction source may be an external Trading Partner, including providers, clearinghouses, or plan sponsors.  HIPAA Gateway translates the transactions, stores and tracks the data within its domain, partitions large, multi-unit transactions, regroups and distributes the resulting logical business units (LBU), and routes them to their appropriate destinations. Outbound processing includes the same requirements, with the additional responsibility of supplementing the base system data in outbound transactions with required elements from stored inbound transactions.  The workflow processing of HIPAA Gateway is built on Facets technology. This architecture enables the tracking of EDI transactions through each phase of processing, beginning with the receipt of the EDI envelopes through data transfer to the destination base system. The workflow processing is handled by the multi-engine batch architecture. The architecture offers transaction tracking, run controls and error messaging. Additionally, this technology permits the automation of batch execution and scheduling.  Electronic Document Interchange (EDI) is a way to exchange data using a standard format and communication protocol. Trizetto HIPAA gateway support processing for various EDI transactions such as 837(claim), 834(Eligibility) and 835 (remittance advice) and validate EDI standards for Health Care that is mandated by HIPAA.  HIPAA Gateway processing includes storage of the EDI transactions and statuses as the interchange is transformed from an EDI envelope to a logical business unit with a base system destination. For outbound processing HIPAA Gateway receives and stores the interchange from the base system source and processes it through to the external destination. The database includes tables to store attributes of the transactions at each stage of processing.  The process of exchanging the EDI documents is called “document trading” and the parties involved in that process are called “trading partners”. HIPAA Gateway also provides capability to configure and enable new trading partners. The HIPAA Gateway Trading Partner Management application provides a single user-friendly interface for establishing and maintaining both envelope Trading Partner and Trading Partner data. This application enables users to perform a complete, basic envelope/Trading Partner setup using one tool that relies on defaults and a minimum of required entries. | Mrs. Anupriya has configured and enhanced Cognizant’s TriZetto HIPAA Gateway in different projects as part Electronic Data Interchange in Health Provider Network, Facets Upgrade and Federal Employees Program etc.  Mrs. Anupriya worked as single Point of Contact (SPOC) for HIPAA Gateway, Trading Partner Management and EDI applications to enhance it for Federal Employees Program (FEP) to replace proprietary format MFCR (Mainframe Claim Record) with standard X12 837 for claim submission. Worked with Facets Dev, FEP Business, and Enterprise Data Modeling team to generate a generic data model for claims sharing of Dental and professional claims using standard X12 837 format between BSC and other trading partners. Invested significant effort with Data Modeling team to produce an error free XML schema.  She also worked on Trading Partner Management Application to add/update/delete envelope/Trading Partners, configure company information, and maintain Facets translation options necessary to receive, route, and store EDI transaction sets for various new and existing trading partners. Also configured the application to enable EDI submissions to the Trading Partner and implement the Industry Standard 999 Acknowledgment transactions. |
| **Cognizant Advanced Batch Framework (ABF):** ABF is a Cognizant proprietary framework used to create and process Facets core batches using common batch wrapper. The common wrapper executes a custom batch wrapper to read the AbfEnVarDefinition XML, ABF Runbook XML, perform any pre-and post-processes, modify the run book, and execute the batch.  Framework receives the Batch file name and database name as parameters from the job scheduler or ABF run command. Based on the batch name, the corresponding section in the configuration file is read and all the batch specific information is fetched and stored in a global dictionary object. The runbook aka runfile contains information on the actions to be executed for each job, along with job level overrides and job specific input parameters.  AbfEnVarDefinition file contains the environment specific information & configuration related to the batch environment where ABF is going to run. For each ABF environment, a separate environment file will be configured. This contains a set of environment specific variable names and the corresponding definition of values. This file also contains job specific user IDs and encrypted passwords for database, application server specific authentications. The various steps in the ABF runbook xml are read and the required steps are executed. The runbook for the batch is modified with the override parameters and the modified runbook is run to execute the batch. | Mrs. Anupriya has configured Cognizant ABF framework in different enhancement projects under Facets Archival program. Created the Facets Archive solution using ABF native functionalities and completed multiple POCs due to provide archival Date calculation logic, It also reduces the development efforts ~60% and eliminated custom components as native ABF functionalities were used instead of VB scripting.  Mrs. Anupriya played a critical role as a Facets ABF SME in designing and testing of the Facets Archival batch flow and scheduling automation for Claims, Broker, Billing, and capitation modules using Advanced Batch Framework. As a result of the changes, over 20+ new batches have been introduced and tested and an additional, 30+ batches are planned to support future growth.  She also provided necessary KT to Facets configuration and recommended them to use configurable parameter in AbfEnVarDefinition file to avoid hardcoding in runbooks and to easily update the parameter in non-prod vs Prod without doing any modifications in runbook. |
| **Cognizant 2.0:** C2 is knowledge sharing project management with Web 2.0 technology, it provides real-time quality control over delivery at the most atomic level. Provides capability to Managers to create and control multiple projects at any given time, getting access to knowledge in the context of a particular work process. C2 provides a consolidated view of key activities and measures across all projects. It is a virtual town square where users can collaborate. It effectively increases productivity, punctual delivery and decreases overall project cost. | Mrs. Anupriya has implemented C2 platform in various onsite and offshore project which provided status, summary and monitoring metrics information, useful information on tasks, budgets, resource overloads, risk areas and controls which immensely helped users/leadership follow and get a clear view of project health helping customer cutting down on monitoring effort and effectively managing projects. |
| **Cognizant’s Facets Upgrade Impact Analyzer (FUIA) tool:** Impact analyzer tool performs dynamic on-demand impact analysis of the Facets application by consolidating facets data model file between new and older version of facets. Tool generates a comparison report consist of all newly added/deleted/updated tables and columns in latest Facets version. This tool is very useful to perform impact analysis on custom code base for new facets releases and help business and development teams to prioritize the changes. | Mrs. Anupriya played a key role to upgrade Emblem Health from Facets 5.4 to Facets 5.6R4. She customized the tool for 5.6R4 upgrade and created database conversion reports using metadata files.  Analyzed the conversion report to understand the impact on our code base and processes. Performed code scan on custom components using conversion reports to generate the FUIA (Facets Upgrade Impact Analysis) reports.  Prepared and defined the implementation approach and mapping logic to meet the requirements of Facets 5.6R4 Upgrade based on FUIA reports. |

**Section B: Proposed Canada Project**

|  |  |
| --- | --- |
| **Proposed Canada Project Information** | |
| **Proposed Client name** | Blue Shield of California |
| **Proposed Project name** | BSC FS - Dev Srvcs FF |
| **Project Description/Scope of the project**  **(Focus on scope and objective of the project for 8-10 lines in Paragraph format)** | As all the Legacy Line of businesses have been successfully migrated into Facets, the program ‘Platform Consolidation and Trading Partner Integration’ aims at consolidating the Facets platform and setting up data exchange between new Trading Partners and Facets.  Some of the key projects under this initiative are  **i: CTE - Billing Redesign Project** is a large multi-year initiative whose objective is to reinvent the bills and letter correspondences to customers, taking advantage of its in-house bills and letter generation system. Through modernizing the correspondences and enabling paperless options for the customers, this program is expected to improve customer experience and significant cost savings. Communication Transformation Project (CTE) will transform BSC customer communications into a digital environment to reduce print/mail spend, modernize processes, improve customer experience. The program objective is the reduction in operational print/mail spend and enabling sustainable electronic optimization.  **ii: Broker Self Service Strategy Project** is intended to implement self service capabilities that will enable and encourage brokers to perform lifecycle tasks without producer call center intervention. Also, it aims to reduce manual adjustments and inquiries during the active Broker lifecycle and to reduce workarounds for Broker service processing. This will help BSC business to keep Broker assignment in ICM aligned with Facets and avoid causing commission not to pay, underpay or overpay. The project aims to provide automatic sync between ICM and FACETS whenever Broker assignments, Customer and Group size information, customer name etc. is changed in FACETS.  **iii.** **Facets Data Archival Project**: There are multiple sets of Archive core batches that BSC is planning on using/developing under the Facets Data Archival project to move data out of specific Facets core database tables and load into tables on the Facets Archive (Facets\_AR) schema. Starting in 2021 and finishing in mid-2022, enhancements will be made to BSC archival process to ensure that Broker, Billing, Commissions, Capitation, Customer Service and Claims data that no longer needed in the Facets database to be archived in Facets\_AR (archive) schema. Archiving these data rows will result in more available space on the database and will improve the performance of the affected batches.  **iv.** **Medi-Cal Rate and Schedule Loader:**  Medi-Cal rate and scheduler loader interface are to create/modify/delete the capitation rate schedules and common capitation relationship automatically into Facets system. It will also allow all data corrections/overrides & deletions from subsequently processed records. Application will also report on the rate loader results and errors for each run of the capitation rate loader batch job and have ability to provide an audit process for the Business.  It provides an on-demand process for business users to re-rate the providers during a monthly or annual update. This process is critical as it provides the ability to calculate capitation for multiple hospitals associated to a single IPA, based on each PCP's association to a hospital(s). |
| **Why were you selected for this project in Canada and what makes you unique among your peers with respect to your advanced or specialized skills or experience**  **(Provide 10 to 12 line in paragraph format)** | Mrs. Rastogi has vast exposure in Information management supporting large scale data integration implementations to support highly demanding healthcare insurance industry. She has expertise in building interfaces using ABF, workflows, HIPAA Gateway, Trading Partner Management, FXI and Facets custom extensions in C#/.Net both XCOM and embedded extensions. She has expertise in Information Management delivery ecosystem – Advanced Batch framework, EDI, FXI and experience in writing custom extensions help customer achieve speed to market. She possesses rich knowledge in healthcare domain with Cognizant’s TriZetto Facets modules like Claims, EDI, Finance, Enrollment, Capitation and Commissions etc.  She is experienced in providing multiple cost-effective solution for most of the critical Operational needs and expertise in Facets FXI/ EDI and extensions. Mrs. Anupriya acquired and applied specialized knowledge of the company’s procedures, processes, and technologies. Only a person with expertise on an application can understand the requirement, perform feasibility analysis of the requirements, and verify the business standard point. Her experience also equips her to give feasibility checks in stipulated timeframe.  Notably, her specialized knowledge of Cognizant’s processes, proprietary technologies and methodologies, and internal procedures is critical and provides Cognizant with a competitive advantage in the marketplace. Mrs. Anupriya has emerged as an in-house **Subject Matter Expert (SME)** and a **Single Point Of Contact (SPOC)** for critical modules like Claims, EDI, Commissions, Billing and Capitation, employing them in complex solutions for Cognizant initiatives across key markets. She has experience in leading disparate, distributed teams and experience in extensive design, development, support, and solution architecture.  Ability to achieve the desired results through continuous monitoring, coordinating and ensuring timely deliverables as highly organized and efficient in fast-paced multitasking environments; able to prioritize tasks effectively to accomplish desired objectives. |
| **Is your current project in India/ US/ ROW similar to the proposed project in Canada with respect to client and or industry? Please provide details of the project specifying how it ties in with the Canadian project.** | The proposed projects **CTE Billing Redesign, Broker Self-Service**, **Facets Data Archival Project and BSC Medi-Cal Rate Loader** are with same client Blue Shield of California.  The current project **837 FEP Standardization** is being implemented to replace proprietary format MFCR (Mainframe Claim Record) with standard X12 837 for claim submission. The purpose of the FEP (Federal Employee Program) NextGen 837 Standardization project is to transition the FEPOC to the Industry Standard 837 from MFCR for claims submission. FEP 837 Integration project was one of a kind, unique and critical from business perspective as it is handling a completely new Trading Partner for BSC. Mrs. Anupriya has configured and enhanced Cognizant’s Healthcare Management Core Software Product TriZetto FACETS and TriZetto HIPAA Gateway to replace proprietary format MFCR (Mainframe Claim Record) with standard X12 837 for claim submission as part of this implementation.  The proposed projects**, CTE Billing Redesign, Broker Self-Service**, **Facets Data Archival Project, and BSC Medi-Cal Rate Loader** are part of the BSC program initiative ‘Platform Consolidation and Trading Partner Integration’ aims at consolidating the Facets platform and setting up data exchange between new Trading Partners and Facets. Cognizant’s Healthcare Management Core Software Product TriZetto FACETS is the source/target system for Medi-Cal Rate Loader, CTE Billing Redesign, Broker self-service and Archival project along with that, Cognizant proprietary tools and framework like Advanced Batch Framework, TriZetto HIPAA Gateway, Trading Partner Management, Mimic Tables framework, Facets Extended Integrations (FXI), Facets Custom Extensions framework, and external tools such as EDIFECs, Informatica, Oracle, Tidal, JIRA, etc. are the key tools and techniques identified as part of the proposed project roadmap and architecture as current project.  Since I have the technical knowhow of the tools, frameworks, techniques, methodologies and products, data model, data structure, integration points, business drivers and platform in addition to having worked very closely with customer and helped deliver a few critical phases of the project successfully and won their trust and confidence in current project which would possibly help to add another successful story for Cognizant team in BSC engagement. |
| **Provide your roles and responsibilities (technical and functional) that you will perform in Canada.**  **10 bullet points. Each bullet point in 4-5 lines.** | My current engagement as Facets Product Specialist requires extensive expertise on healthcare industry and the healthcare product. I performed specific duties in this role as given below:   * Requirements Gatherings, Scope & Change management by directly working with BSC Business Team, BAs, QA team on day to day basis across FACETS functional area including Membership, Eligibility, Finance, Provider, Workflows, Service-Auth, Commission, EDI, Claims, Capitation etc. * Understanding client process to work efficiently and deliver solutions in accordance with Cognizant quality control standards and business practices and procedures * Design, Develop, and modify highly specialized applications, software technologies, and systems to drive Cognizant’s user efficiency and overall business success. * Ensure all applications, software technologies, and systems meet Cognizant’s demanding standards for privacy and security, as required by Cognizant’s strict internal policies and industry-specific regulations. * Created efficient, high-performance enhancements to these proprietary Cognizant system enhancements that directly address and achieve specific customer goals. * Creates a high-level solution document and discusses the same with technical design review board and helps development team in the design of technical solutions and in the delivery of the requirement solution. * Create and review mapping specification with multiple stakeholders to have easy to understand schema and mapping document for development teams. * Present technical architecture options to client and best route and best fit solutions multiple times and successfully getting agreement * Participates in test case walkthrough provided by the QA team and help them in preparation of test data for all the scenarios. * Create deployment packages and supporting release documents for deployment of code from development to QA, Integration till production environments * Adheres to version control, release management, and deployment protocols to distribute new functionalities to the user bases * Perform deployment validation from development to QA, Integration till production environments for code components * Co-ordinate with global team of Data Modelers, DBAs, ETL/BI Technical Leads, Data & Business Analysts, and different cross functional Teams * Manage schedule and tasks for offshore team and acts as the Communication liaison between business and development teams. * Responsible for resolving any defect or concerns raised by QA or business team and taking necessary action on them. * Support offshore team during the development, testing, and implementation period and provide any technical help or inputs they sought during the execution * Synchronization of Different Environments for multiple Releases * Validate all the production deployment and participating the Production check-out and updating the status to different Stake Holders * Provides post-deployment support and quickly responds to and resolves unexpected service problems in production * Work with infrastructure/support team to conduct root cause analysis of any production failure. * Evaluate the team’s delivery and ensure that the deliverables are meeting the defined architectural patterns and business needs * Conduct internal quality audits and assessment and manage the overall delivery quality to meet or exceed the agreed upon sigma levels * Project progress status tracking, Weekly Status report & reporting to Program Management * Guide/ train the business on how to use the existing on new applications post deployment. |
|  | |
| **Provide Information on the tools used in the proposed project.**  **The tools should be included in Section A** | |
| **Tool Name** | **Provide significant impact or new action on this tool for the project**  **(End result based on your action- For e.g. how will the tool reduce manual dependency;**  **How will you customize/implement/design the tool differently for this project.)** |
| **Cognizant Advanced Batch Framework (ABF)** | ABF is a Cognizant proprietary framework used to create and process Facets core batches using common batch wrapper. The common wrapper executes a custom batch wrapper to read the AbfEnVarDefinition XML, ABF Runbook XML, perform any pre-and post-processes, modify the run book, and execute the batch. It’s a highly configurable framework with parameterized option to run various core and custom batches in facets with automated scheduling. |
| The new Facets Data Archival project will be requiring various integrations, configuration and customization of Advance Batch Framework for Claims, Broker, Commissions, Customer service and Billing modules. Anupriya will be customizing the ABF Tool for Runbook setup, Archival date calculation, AbfEnVarDefinition parameters changes, Data Selections, Execution of Archival batches, and Logging to provide complete accuracy, batch automation and significant effort saving in the project, It will also reduce the development efforts ~60% by eliminating custom components as native ABF functionalities will be used instead of VB scrips. |
| **Cognizant’s Facets Extension Framework** | Facets extension framework is platform that is created to support the development of custom applications that may be launched from within Facets and that has the ability to exchange data with Facets. The use of extensions allows for a flexible approach to enable customers to satisfy functional requirements that are very specific to their business situation and support a more seamless integration with other systems within the customer's environment. This further helps our customers to develop features that are extensible to Facets out of the box features. |
| Anupriya will be using facets extension framework to develop features that are extensible to Facets out of the box for Broker Self Service Strategy and CTE Billing project. A separate process and approval front end screen will be developed using facets workflow FXIs(Facets Extended Integration) to manage automated electronic billing/payment and sent auto- letters to customer.  It will further accelerate the response time for customer service team, modernize processes and improve customer experience. With minimal risk of broker and payment issues and avoid causing commission not to pay, underpay or overpay. |
| **Cognizant’s TriZetto Healthcare Product Facets** | Facets is a powerful enterprise-wide administrative system that supports the multiple lines of business and complex product offerings that health plans need to be successful. Facets provides a comprehensive, enterprise-wide administrative solution to support multiple lines of business and complex product offerings customers need to run a successful health plan. Facets is a modular system, allowing customers to use Facets base components, or modules, and optionally select additional components to meet their key business needs. |
| Cognizant’s Healthcare Management Core Software Product TriZetto FACETS is the source/target system for Medi-Cal Rate Loader, CTE Billing, Broker Self-service and facets Archival project and identified as key platform of the proposed project to migrate data from desperate legacy sources systems into FACETS for various subject areas such as commercial health plan using billing, claims, broker, membership, commission etc. The proprietary application is critical business functionality for these projects and Anupriya will be using her specialized skill to customize Facets core and custom functionalities for these interfaces to adhere with Healthcare regulation, mandate and meet trading partner change requirement. |
| **Cognizant’s Facets Upgrade Impact Analyzer (FUIA)** | Facets Upgrade Impact analyzer tool performs dynamic on-demand impact analysis of the Facets application by consolidating facets data model file between new and older version of facets. Tool generates a comparison report consist of all newly added/deleted/updated tables and columns in latest Facets version. |
| Anupriya will be working on 837 FEP Standardization project to remediate all custom components for the subsequent Facets major release (5.8R3) which introduces a major change in the claims and accumulator domain. This project involves an enhancement phase to customize the FUIA tool with 5.8R3 changes and create database conversion reports using metadata files. impact analysis phase to identify the impacted components using conversion reports and remediation phase to formulate a logic to remediate each of the impacted widgets. |
| **Cognizant 2.0** | C2 is knowledge sharing project management with Web 2.0 technology, it provides real-time quality control over delivery at the most atomic level. Provides capability to Managers to create and control multiple projects at any given time, getting access to knowledge in the context of a particular work process. C2 provides a consolidated view of key activities and measures across all projects. It is a virtual town square where users can collaborate. It effectively increases productivity, punctual delivery and decreases overall project cost.  Cognizant 2.0 will use in new projects for project task update, provide status, summary and monitoring metrics information, useful information on tasks, budgets, resource overloads, risk areas. |
| Anupriya will be implementing C2 platform in new Facets projects which will immensely help users/leadership to get a clear view of project health helping customer cutting down on monitoring effort and effectively managing projects. |